



Helping Hands Living Solutions 90-Day Limited Workmanship Warranty

This Limited Workmanship Warranty ("Warranty") is provided by Helping Hands Living Solutions LLC to the original purchaser of our home modification and remodeling services, including but not limited to the installation of stair lifts, ramps, grab bars, thresholds, handrails, walk-in showers, motorized scooter, lift chairs, and other accessibility aids designed to support aging in place, independence, and safety for seniors, individuals with disabilities, and veterans.

Warranty Coverage We warrant that the workmanship performed by our team in connection with the services provided under your contract will be free from defects in materials and installation for a period of ninety (90) days from the date of substantial completion of the project, as evidenced by the final invoice or payment of that portion of the project. This Warranty covers only defects arising from our workmanship and does not extend to products or materials supplied by third-party manufacturers, which may be covered under separate manufacturer warranties. If a defect in our workmanship is identified during the Warranty period, we will, at our sole discretion, repair or replace the defective portion of the work at no additional cost to you, provided that the defect is reported in accordance with the terms below.

Exclusions This Warranty does not cover:

- Normal wear and tear, fading, or deterioration resulting from regular use or environmental exposure.
- Damage caused by misuse, abuse, neglect, accidents, improper maintenance, or alterations made by anyone other than our authorized personnel.
- Defects or damage resulting from acts of God, natural disasters, fire, flood, vandalism, or other external forces beyond our control.
- Any products, materials, components not installed by us, or any consequential or incidental damages, including but not limited to loss of use, personal injury, or property damage.
- Cosmetic imperfections that do not affect the functionality or safety of the installation.
- Services performed outside the scope of the original contract or any changes requested after project completion.

This Warranty is limited to the specific services provided and does not imply nor create any additional warranties, express or implied, including warranties of merchantability or fitness for a particular purpose, except as required by applicable law.



HelpingHandsLivingSolutions.com

Call for more information: (618) 900-6199





Claim Procedure To make a claim under this Warranty, you must notify us in writing or by phone within the 90-day Warranty period, providing:

- Your name
- A description of the alleged defect, including photographs if possible.
- Proof of the original service date (e.g., invoice or contract).

Notifications should be sent to: Helping Hands Living Solutions LLC via Phone: 618-900-6199 or Email: info@helpinghandslivingsolutions.com

We will inspect the claim within a reasonable time (typically within 10 business days) and determine if it is covered under this Warranty. All repairs will be scheduled at a mutually convenient time and performed using materials and methods comparable to the original work.

Transferability and Governing Law This Warranty is non-transferable and applies only to the original Customer at the original installation address. It is governed by the laws of the State of Illinois, without regard to conflict of law principles. Any disputes arising from this Warranty shall be resolved in the courts of Madison or St. Clair County, Illinois.

Limitation of Liability Our liability under this Warranty is limited to the cost of repair or replacement as described above. In no event shall we be liable for any indirect, special, incidental, or consequential damages.

By accepting our services, you acknowledge and agree to the terms of this Warranty. If you have any questions, please contact us at the information provided above.



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