



# Capability Statement

## Aging in Place, Mobility Solutions

Helping Hands Living Solutions is a trusted name in aging in place home remodeling, serving Madison, St. Clair, and other South Eastern Illinois counties. We provide innovative assistive solutions that enhance the quality of life for the elderly, disabled, and veterans. We specialize in aging in place home modifications and mobility solutions.

### Helping Hands Living Solutions Differentiators

**Dedicated Staff** to analyze, research, design, and implement products that provide custom solutions for unique and ever changing circumstances. This allows us to provide an agreed upon solution that will assist our customers and increase their quality of life.

#### Dealer Relationships

- EZ-Access – Ramps, Thresholds
- AmeriGlide – Stair Lifts, Vertical Platform Lifts
- Pride – Mobility Scooters, Power Wheelchairs
- Golden – Lift Chairs, Mobility Scooters
- VivaLift – Lift Chairs

**Customer Focused** from first free consulting visit through proposal, installation, initial job close, and follow up services, we treat our customers with understanding, respect, and an honor for the opportunity to serve them.

#### Community Involvement

- Chamber of Commerce Health and Wellness
- AgeSMART Advisory Council Member
- Rehabilitation of Southern Illinois Friendship
- O'Fallon High School Football Scorekeepers
- Scott Elementary Speech Language Therapist
- Home Depot & Menards Pro Contractor

### Helping Hands Living Solutions

8566 Old Lebanon Troy Road  
Troy, Illinois 62294

[www.helpinghandslivingsolutions.com](http://www.helpinghandslivingsolutions.com)  
(618) 900-6199

### Service Provider

Facilities & Construction  
Business Status – SB-Small Business  
Experian BIN – 566063556  
D-U-N-S Number – 132631087  
SBA User ID – P3321630  
UEI – FPQVNU273C12  
CAGE Code – 03A04  
NAICS Code 236118  
FEIN – 99-3852445

**Mission** – Provide solutions that allow for customers to extend their ability to stay in-home and maintain a safe and secure quality of life.

### Dealer for:

- AmeriGlide
- EZ-Access
- Pride Mobility
- VivaLift
- Golden Technologies

Area Agency on Aging (AgeSMART)  
Advisory Council Member  
O'Fallon COC Health and Wellness  
BBB A- Rating

**Contact – (618) 900-6199**

[info@helpinghandslivingsolutions.com](mailto:info@helpinghandslivingsolutions.com)





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## Aging in Place, Mobility Solutions

Attention to detail and ability to adapt to each customer's home characteristics allows Helping Hand Living Solutions to provide a unique solution that meets clearly identified specifications. We take the time to provide a clear consultation of the customer's current environment and then speak about their levels of disability to provide the proper solution to meet their long-term needs. Our customers become friends as we provide long-term handyman maintenance as well as smart device services.

### Core Competencies

**Aging in Place Consulting** – In a world of handymen and home remodelers, Helping Hands Living Solutions is laser-focused on the needs of the aging and disabled. This research and expertise is given to our customers with a free on-site consultancy visit.

**Home Accessibility Remodeling** – Grab bars, handrails, high toilets, step-less showers, walk-in tubs, interior doorway widening, lever-style doorknob and faucet replacement, closet storage systems, mailbox relocation, and neighborhood accessibility

**Mobility Solutions** - <https://helpinghandslivingsolutions.com/shop/> solutions include: indoor/outdoor stair lifts, vertical platform lifts, portable ramps, modular ramp systems, angled entry thresholds, Pride mobility scooters, Golden mobility scooters, Golden lift chairs, VivaLift lift chairs, and Jazzy power wheelchairs.

**Smart Home Assistant Solutions** – Expertise in Alexa and Google Home installation and integration to provide assistive and security solutions: Smart hubs, smart displays, indoor/outdoor smart cameras, smart doorbells, smart locks, smart lighting, smart plugs, emergency alert systems, smart smoke and carbon monoxide detectors.

**Handyman Service** – Our customers need help around the home. Ramps, lifts, grab bars, step-less showers; all amount to nothing if the home is falling apart. From fixing leaky faucets to installing new ceiling fans, Helping Hands Living Solution is a source for customers to deal with the replacement and installation of home fixtures.

**Home Maintenance Service** – The seasons change, and each season brings unique home maintenance labor to be performed such as raking leaves, shoveling snow, and power washing the home. We provide services on a time and materials basis to maintain and organize the customer's home. These services include: garage sweep and tidy, lifting/moving/boxing declutter, storage reorganization, deck repair, and bird/rodent entry closure.



**Home Safety**



**Home Security**



**Quality of Life**



**Home Maintenance**

